

PROGRAM REVIEW STEERING COMMITTEE
SPRING 2020 ANNUAL UPDATE
COMMITTEE FEEDBACK REPORT

DEPARTMENT/PROGRAM: Communication
 AUTHOR: Nancy Jennings and Nanette Wier

SECTIONS	Initial	Evolving	Established	Comments
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Section I: Program Overview and Update			X	The program provided a thorough update and an analysis of course enrollment, instructional needs, and the program’s efforts to support student success with tutoring. The program’s excellent work with work with the local highschools is commendable.
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Section II: Assessment & Student Achievement

A.Student and Program Learning Outcomes Assessment			X	The department provided a very thorough analysis of its SLOs. The program is moving to a new assessment plan, in which all of the SLOs for a given course will be assessed in the same semester. The program changed the schedule for assessing SLOs and discussed the planned changes to some SLOs. Overall analysis of the discussion of SLOs and the PLOs was thorough. The program is assessing its PLOs and provided a detailed analysis of PLO assessment results.
B.Student Achievement			X	The department provided a thorough analysis of its disaggregated data and discussed its equity gaps as well as plans to address them.
C. Distance Education			X	The department offers distance education courses and thoroughly discussed and analyzed its

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				distance education data, including equity gaps by course modality.
Section III: Previous Goals			X	2 goals were marked as completed, with 1 goal being carried forward. All goals included action steps and evaluation plans. Additional detail would help provide a stronger context for the program's goals. In addition, some of the previous goals could be subsumed as action steps under one broader, multi-year goal.
Section IV: New Goals		X		It would be helpful for the program to consider setting goals that are more long-term, with a broader reach. Current new goals are closer to action steps and could be subsumed under a broader goal (or two)..
RESOURCE REQUESTS LINKED TO PROGRAM REVIEW GOALS				

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Commendations: The Committee commends the department for its thorough and robust discussion of both its SLO and PLO assessment results and its plans to refine its assessments. The Committee also commends the department for its thoughtful and detailed reflection on its equity gaps and plans to address these gaps.

Recommendations: The Committee recommends that the program consider setting broader, longer-term goals in its subsequent program review, which is a comprehensive review. This would allow the program to identify annual action steps and progress measures that span the 4-year program review cycle.

Additional Comments: