

**SPRING 2020**  
**PROGRAM REVIEW STEERING COMMITTEE**  
**Non-Instructional *Comprehensive* Evaluation**  
**Committee Feedback Report**

Department/Program: Financial Aid & Scholarships

Author(s): Ray Reyes, Shirley Hughes, Pam Fleming

SECTIONS	Initial	Evolving	Established	N/A
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Section I: Program Overview and Update			x	
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Commendations:

Recommendations:

Additional Comments:

Section II: Program Reflection and Description			x	
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Commendations:  
 (Q48 ) Financial aid is commended for improving the time it takes to process a financial aid application. Financial Aid ensures our students are able to purchase books/supplies, pay for transportation, and have money for food and other living expenses.

Recommendations: Work on updating description in the catalog

Additional Comments:

Section III: Course Curriculum	n/a	n/a	n/a	n/a
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Commendations: n/a

**Recommendations:** n/a

**Additional Comments:**

<b>Section IV: Degree &amp; Certificate</b>	n/a	n/a	n/a	n/a
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**Commendations:** n/a

**Recommendations:** n/a

**Additional Comments:** n/a

<b>Section V: Student Service Area Assessment &amp; Data Analysis</b>		x		
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**Commendations:**  
 Q56 address FinAid conducted a survey on the “first SSO on the effects of early Pell Grant disbursements” and the student response rate was too low for FinAid to draw any conclusions. PRSC team commends FinAid for revising surveys to gather accurate data.

**Recommendations:**

**Additional Comments:**

<b>Section VI: Service Area Assessment and Institutional Effectiveness</b>			x	
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**Commendations:**  
 Q58 address your service area challenges; PRSC commends FinAid for its team-building efforts, the ability to stay in compliance with state initiatives and Title IV regulations and work with students who benefit greatly from your service.

**Recommendations:**

**Additional Comments:**

Section VII: Previous Goals			x	
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**Commendations:**  
Goal 1 (Q62) and Goal 2 (Q71) have clear action steps and evaluation plans.

**Recommendations:**

**Additional Comments:**

Section VII: New Goals			x	
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**Commendations:**  
The goals has clear action steps and evaluation plans.

**Recommendations:**

**Additional Comments:**