SPRING 2020 PROGRAM REVIEW STEERING COMMITTEE Non-Instructional *Comprehensive* Evaluation

Committee Feedback Report

Department/Program: Vice President Administrative Services Author(s): Nicole Salgado, Francisco Gonzalez **SECTIONS** Initial **Evolving Established** N/A **Section I: Program Overview and Update Commendations:** College Mission (Q5) service support description is clear and concise. **Recommendations:** PRSC commends interim VPAS Nicole and her efforts to support College. **Additional Comments:** Section II: Program Reflection and Description Х **Commendations:** Q55 description is clear. Q59-60 challenges are clearly identified and possible solutions are in progress. **Recommendations:** Q60 states "we plan to conduct a division-wide assessment."; will this be connected to a particular goal? **Additional Comments:** Section III: n/a n/a n/a **Course Curriculum**

Commendations: n/a

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Recommendations: n/a								
Additional Comments:								
Section IV: Degree & Certificate	n/a	n/a	n/a	n/a				
Commendations: n/a								
Recommendations: n/a								
Additional Comments: n/a								
Section V: Student Service Area Assessment & Data Analysis								
Commendations:								
Recommendations:								
[
Additional Comments:								
Section VI: Service Area Assessment and Institutional Effectiveness				X				
Institutional Effectiveness								
Commendations: PRSC team recognizes the challenges stated in Q58 regarding communication with district on procedures; perhaps this								
can be tied to one of your goals?								
Recommendations:								
Additional Comments:								
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Section VII: Previous Goals		x						

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Commendations:

Q80: In Goal 3 which focuses on improving communication. VPAS is commended for communication efforts such as communicating all facilities updates.

Recommendations:

Q89: This reader would recommend choosing another word for structure in Goal 4, "Improve the structure of the Division to improve the operations of the college". In your annual update 2019, this goal 4 addressed the staffing issues and action steps.

In this Comprehensive PR, this goal 4 addressed facilities square footage. Perhaps this Goal 4 could be connected to Q5 which states, "Provide faculty, staff, and students with services related to duplicating, cashier, travel requests, book store, switchboard, mailroom, and catering"?

Q60 states "we plan to conduct a division-wide assessment."; will this be connected to a particular goal?

Additional Comments:								
Section VII: New Goals		_	none					
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Commendations:								
Recommendations:	 		 -					
Additional Comments:								