

SPRING 2020
PROGRAM REVIEW STEERING COMMITTEE
Non-Instructional *Comprehensive* Evaluation
Committee Feedback Report

Department/Program: Transfer Center
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SECTIONS	Initial	Evolving	Established	N/A
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Section I: Program Overview and Update			✓	
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Commendations:

Recommendations:

Additional Comments:

Section II: Program Reflection and Description			✓	
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Commendations: PRSC commends TC on the following areas: The mission statement of TC supports the college’s mission in creating and maintaining equitable practices; updating the catalog description in order to relay more current information.

Recommendations:

Additional Comments:

Section III: Course Curriculum				✓
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Commendations:

Recommendations:

Additional Comments:

Section IV: Degree & Certificate				✓
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Commendations:

Recommendations:

Additional Comments:

Section V: Student Service Area Assessment & Data Analysis		✓		
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Commendations: The committee commends the TC for their work in advancing guided pathways and integrating GP's as a part of their mission, goals, and SLO's/SAO's. The committee also commends the TC for developing creative ideas for student engagement (e.g., using Instagram to share TC news).

Recommendations: The committee recommends looking at data trends over time in assessing student demographic changes in order to determine any factors contributing to changing trends in access, success, etc., and/or equity gaps over the years.

Additional Comments:

Section VI: Service Area Assessment and Institutional Effectiveness			✓	
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Commendations: Commends TC for its partnership with PLNU in offering Adult Degree Completion programs, as well as its collaboration with other local universities. The committee also commends TC for providing services and events to students despite program challenges and external factors. Additionally, the committee commends TC for keeping current with the continually changing transfer processes within the CSU and UC systems.

Recommendations: Continue looking for collaboration opportunities with departments to promote success and equity, despite obstacles. Additionally, in regard to opportunities listed to advance student success and institutional effectiveness during the next 4 years, possibly develop new goals that would address these.

Additional Comments:

Section VII: Previous Goals			✓	
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Commendations: The committee commends the TC in completing their goal of publicizing new ADT's to students. The usage of data to inform New Goal #1.

Recommendations: Delete Previous Goal #1 since it was redefined and restructured under "New Goals". Also, it is recommended to create evaluation measures that can be measured throughout the AY, not only during annual reviews.

Additional Comments:

Section VII: New Goals		✓		
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Commendations: Clear connection was provided between program goals and strategic goals.

Recommendations: The evaluation steps for the new goals do not provide a specific measure for evaluation other than "completing the annual program review". How exactly is TC planning to assess the progress of these goals via the annual update?

Additional Comments: As mentioned during the presentation, it might be helpful to see if there are other funding sources that you can tap into in order to get the funding for some of your much-needed resources.