

Spring 2019 Updates

# GCCCD Research, Planning, and Technology

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## Christopher Tarman

Associate Vice Chancellor, Research, Planning, and Technology

Our mission is to support student learning and success, faculty teaching, and administrative decision-making processes with technology-related systems, business intelligence solutions, and targeted research analyses.

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## IT Reorganization

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Introduction of our IT Leadership Team for three functional IT areas: Enterprise Systems, Technical Services, and Computer Services.

## IT Projects

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Update of current major technology initiatives, including upgrades to our student information system, network and wireless infrastructure, and phone system.

## Information Security

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Update of our information security initiatives, including employee training, security assessments, and incident response planning.

## Research

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Presentation of our new Tableau dashboards and plans to improve our access to institutional reports as well as incorporate the new CCC Student Success Metrics.

## Meet the IT Leadership Team

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Our mission is to provide continuous quality improvement of teaching and student learning by providing innovative and reliable technological and support services.



**Steve Abat**

**Director, Technical Services**

Provides support for the technical infrastructure, including the network, wireless access, system access (multi-factor authentication and Office 365), and IT security.



**Michael Carr**

**Director, Enterprise Systems**

Provides support for all student information systems; Workday; federal and state reporting; server and database management; and data warehouse server support.



**Jerry Williamson**

**Director, Computer Services**

Provides computer equipment and IT system support for GCCCD employees and students.

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# Colleague Student Information System Projects

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## Self Service

- Replacement to WebAdvisor
  - Exclusive Self Service registration for Summer 2019
  - Other links to follow



## CRM Recruit

- Outreach module to track prospective students
  - Events registration
  - Academic Program information
- Go-Live March 2019



## Student Planning

- Phase I for Education Planning
  - Configuration Feb 2019
  - Go-Live April 2019
- Phase II: Degree Audit

# AB705 – Multiple Measures Project

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Working with English and math faculty, the IT Department is programming a custom multiple measures survey from WebAdvisor in Colleague that will automatically and nearly instantaneously produce English and math placements for our students. Changes in the placement rubrics have had ripple effects across other systems that we need to resolve. This project is on target.



Create custom survey in Colleague



Change Cynosure advising to reflect new placements



Go-Live March 1



Create new placement and pre-requisite clearing rules



Test the entire placement scheme


## IT Infrastructure Projects

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**Network & WiFi Upgrades**

- 95% Complete
- Outside areas this Spring



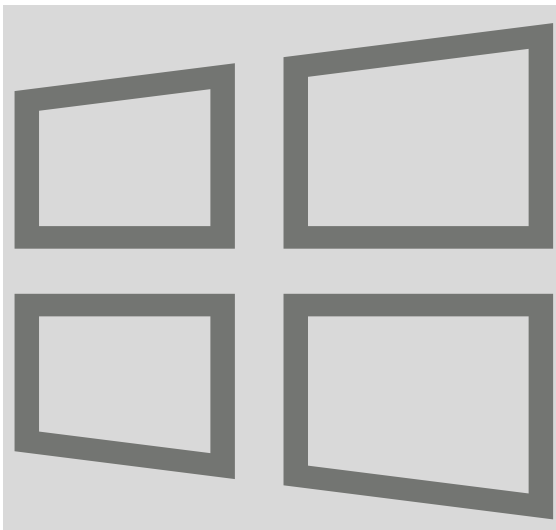
**VoIP Phone System**

- Confirming dialing information
- Go-Live by Summer 2019


Spring 2019

# Computer Services Projects

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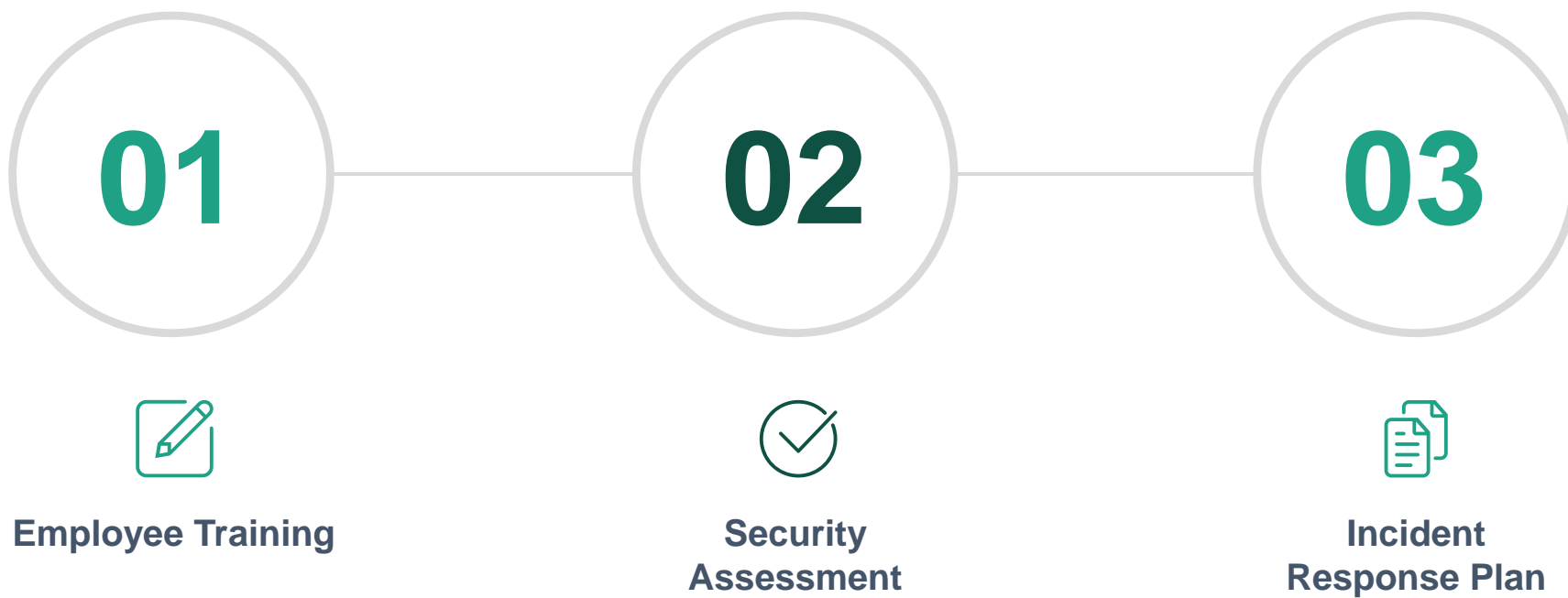
**Windows 10 Upgrade**  
By the end of 2019



**HelpDesk Ticketing**  
Fall 2019

# Information Security

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# Research

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Our mission is to foster continuous quality improvement of student success and equity by providing innovative, timely, relevant, and accurate information that drives decision-making at all levels in the Grossmont-Cuyamaca Community College District.



## Reorganization

More capacity for campus-based research



## Data Tools

Excel Cubes  
Tableau Dashboards  
Reports Portal



## New Data Elements

Race & Ethnicity  
GCCCD-GUHSD Database  
Student Success Metrics

# Key Performance Indicators Tableau Dashboards

**New Dashboards**  
DE Report Awards

**In Development**  
Awards by Students  
Vision for Success

